28th Mayor’s Night Out

Thank you for partnering with your government, as we focus on making Indianapolis a more livable city for all citizens.
Develop Indy (formerly Indianapolis Economic Development Inc. IEDI) has positive year-to-date job creation & retention figures:

### Job Commitments

<table>
<thead>
<tr>
<th>Year</th>
<th>Created Jobs</th>
<th>Retained Jobs</th>
</tr>
</thead>
<tbody>
<tr>
<td>2009</td>
<td>4,153</td>
<td></td>
</tr>
<tr>
<td>2010 ytd</td>
<td>3,047</td>
<td>2,874</td>
</tr>
</tbody>
</table>

#### Capital Investment

- **2009**: $139 M
- **2010 ytd**: $238 M

**41 Projects** in 2009, **25 Projects** in 2010 ytd.
Better Utilities and a Better City:

- Memorandum of understanding (MOU) to transfer the City of Indianapolis’ water and wastewater utilities to Citizens Energy Group

- City will receive more than $425 million in connection with the transfer

- Agreement will provide rates that are 25 percent lower by 2025 than currently projected

- Provide much-needed funding for deteriorating infrastructure

- Depoliticize - Provide protection from the uncertainties of changing political forces

- Learn More: www.indy.gov/utilities
The Mayor’s Action Center (MAC) has transformed from a call-center to a customer service center:

• Fielded **22,600 more inbound calls in 2009** than previous year
  – Speed to answer down to **6 seconds** from as much as 4 minutes

• Created **outbound call program**
  – Surveys customer satisfaction, need for additional assistance
  – More than **40,480 outbound calls** made since November 2008
  – MAC is now **calling back 90% of service requests** that have been closed out

• **Online Pothole Portal** created to ensure request for service is processed efficiently
Coming Soon...
Mayor’s Action Center – Citizen Portal

- First of its kind
- Online submission of top service requests
- Integrated GIS features
- Track the status of your request online
• **Sustainability:**
  - Work will commence this year to **retrofit** over 70 City-owned buildings with energy saving green technologies; City-County Building is already **in progress**
  - **Curbside Recycling** Request for Information (RFI)
  - **Connectivity:**
    - Current
    - 10+ Years

(Bikeways)
(Greenways)
City Successes

WHEN: June 5, 2010
Registration 9:00 a.m.
WHERE: Allisonville Elementary School, 4900 E. 79th St.
START: 10:00 a.m.

www.mcdh.com/bikeride
North District  Commander Tom Koppel  
3120 E. 30th Street  
327-6100

Northeast District  Commander Chad Knecht  
3229 N. Shadeland Ave  
327-6671
Northeast Outer Region - Preliminary Crime Trend

<table>
<thead>
<tr>
<th>Crime Type</th>
<th>Percentage Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>RAPE</td>
<td>0.00%</td>
</tr>
<tr>
<td>ROBBERY</td>
<td>34.55%</td>
</tr>
<tr>
<td>AGGRAVATED ASSAULT</td>
<td>66.67%</td>
</tr>
<tr>
<td>BURGLARY</td>
<td>-8.40%</td>
</tr>
<tr>
<td>LARCENY</td>
<td>1.50%</td>
</tr>
<tr>
<td>LARCENY - VEHICLE RELATED</td>
<td>17.01%</td>
</tr>
<tr>
<td>VEHICLE THEFT</td>
<td>5.02%</td>
</tr>
</tbody>
</table>

Prepared by IMPD Crime Analysis Unit based on preliminary incident reports prior to UCR reclassification.
Crime Reduction and Strategies:

• For the last 7 Days: **Part 1 Crime is down (-8.9%)**
• For the last 28 Days: **Violent Crime is down (-12.20%)**

Part 1 Crime is up only 6.64% for the year in the region

Crime is being fought through new strategies:
• North District is now under a **new Commander**
• **137 officers** have been redeployed to the area

City Wide Crime is down overall:
• For the last 7 Days: **Violent Crime is down (-28%)**
• For the year: **Violent Crime is down (-14%)**
• Overall **Crime is down (-2%)**
We are targeting crime with our **community-based** approach:

- Partnering with the community, ministers, schools, public health and other officials to **address the underlying causes of crime and violence**
- **Targeted** patrols and sweeps in **crime hot spots**
- In the last month, IMPD Criminal Interdiction Unit made **140 arrests**, **seized 28 thousand dollars**, **29 guns**, **12 vehicles** and **70 pounds** of **marijuana**, **methamphetamine**, **heroin**, and **cocaine** in Indianapolis.
- Community **crime prevention grants**
- Regular probation, truancy and parole **sweeps**
Citizens working in partnership with IMPD can be our most effective crime-fighting tool:

- Monthly **Task Force** meetings
- Expanded **CrimeWatch** groups and added broadcasts of crime and suspect details to subscribers
- Immediate response to neighborhood crime complaints
- Annual District **Community Days**
- **Door-to-door** neighborhood **canvassing** conducted by public safety personnel to discuss quality of life issues
Storm Water Improvements:

- **Devonshire: Halfmoon Ln & Cricklewood Rd.: (Completed)**
  Connected storm drains and piping to the existing storm sewer system to divert rainwater & improve storm water quality

- **Eastbourne & Roxbury: (In Progress)**
  Re-establishing an overflow swale between two homes; draining excessive street flooding during major rain events

- **Pendleton Pike and Shadeland: (In Progress)**
  Installing subsurface drains to divert rainwater and improve storm water quality. Streets will also be resurfaced

- **Pembrooke and Vera Drive: (In Planning)**
  Looking for best way to solve flooding in roadside ditches along Binford Blvd. north of Kessler
Resurfacing:

• **Arlington Avenue**  
  46th-56th St. and 38th – 46th St.  
  Completion: June 30, 2010

• **Bittern Lane**  
  Warbler Dr. to Warbler Way  
  Completion: December 2010

• **Eastbourne Drive**  
  46th St. to Radnor Rd.  
  Completion: December 2010
• **Sahm Park:**
  New *3-story water slide* is installed and will be ready for use when pool opens on **May 29**

• **Fall Creek Trail & Parkway:**
  Part of 2010 **Mayor’s Bike Ride** on **June 5th**

• **Skiles Test Park:**
  Friends of Skiles Test finished planting trees and shrubs in the park on April 24 through a partnership with IPL’s Trees for Tomorrow
Petitions filed with DMD planning division involving economic development for this area include:

- **7910 East 88\(^{th}\) St.**
  - Petitioner wants a variance for a day care and therapy center for autistic children (Hearing TBD)

- **Sahm Park Golf Course at 91\(^{st}\) St.**
  - Petitioner wants to build a new clubhouse and drive shop (Hearing May 13\(^{th}\))

- **96\(^{th}\) St. Meijer**
  - Petitioner wants to lease part of a parking lot for a Panda Express (Hearing May 13\(^{th}\))
• **Cracking down on illegal and irresponsible businesses:**
  – Sweep targeting 13 massage parlors identified as high-risk businesses
  – Results: 7 prostitution arrests at 6 locations, 10 locations were not properly licensed, 5 had illegal living quarters for employees, and 99 violations were issued for various licensing, zoning, health, and fire code issues.

• **Tackling high weeds & grass:**
  – 12 contract vendors
  – 14,112 investigations, completed 9,101 mows 2,742 re-mows, and decreased the average call-to-cut time from 42 to 16 days in 2009

• [www.indy.gov/dce/research](http://www.indy.gov/dce/research):
  – Access to information & resources on permits, licenses, inspections, and enforcement cases.
2010 is the year for discussion of mass transit in Central Indiana:

- Visit www.IndyConnect.org to learn about upcoming meetings and submit your comments online

- Take a look at the initial draft plan for a regional transportation system on the Indy Connect Web site and submit questions and comments online, by phone (317-327-8601) or at a public meeting
Questions and Answers with Mayor Ballard

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