Mayor’s Night Out – Downtown / Center East Region

Mayor Greg Ballard

35th Mayor’s Night Out

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The Mayor’s Action Center (MAC)

• Citizen calls to the MAC (327-4MAC) are answered on average in less than 6 seconds.

• Approximately 75% of service requests are made by calling the MAC during regular business hours, and 25% are made online.

• Visit www.indy.gov/MAC to request a city service online.

• First of its kind online Web portal

• Over 13,492 requests received since the launch on June 16th

• Track the status of your request online

• www.indy.gov/mac

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Water & wastewater utilities transfer to Citizens Energy Group:

- Upon approval, the City will receive more than $400 million to be used for infrastructure improvements
- $55 million already at work throughout the city/county.

Current Center Township RebuildIndy Projects:

- Pogues Run CSO Project / Over 150 feet of new storm sewers
- Merrill Street Combined Sewer Rehabilitation
- Michigan & Cleveland Storm Sewer Pipe & Street Improvements
- Georgia Street Improvement Projects
- Morris Street Bridge over White River Rehabilitation Project
- Oliver Avenue Bridge over the White River Project
- Brick repair along Market Street west of Monument Circle
- More bike lanes scheduled over the next two years

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More Urban Gardens Coming to Center Township

• In 2011, the Office of Sustainability plans to significantly expand the number of land bank properties utilized for urban gardens across the city.

• Mayor Ballard’s 2011 Urban Garden Challenge has a goal of 50 Urban Gardens in Center Township, and we expect the Indianapolis Urban Garden Program to be an important part of meeting this goal.
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Job Commitments

In 2010, the City secured the highest number of new job commitments in any given year during the past decade.

- Created Jobs
- Retained Jobs

<table>
<thead>
<tr>
<th>Year</th>
<th>Created Jobs</th>
<th>Retained Jobs</th>
</tr>
</thead>
<tbody>
<tr>
<td>2009</td>
<td>4,151</td>
<td></td>
</tr>
<tr>
<td>2010</td>
<td>8,737</td>
<td>7,159</td>
</tr>
</tbody>
</table>

Total Capital Investment

- 2009 - $139 M
- 2010 - $934 M

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## Center Township Economic Development Projects

<table>
<thead>
<tr>
<th>Company</th>
<th>Industry</th>
<th>New Jobs</th>
<th>Retained Jobs</th>
</tr>
</thead>
<tbody>
<tr>
<td>DLZ Indiana</td>
<td>Other-Services</td>
<td>20</td>
<td>50</td>
</tr>
<tr>
<td>ExactTarget</td>
<td>IT</td>
<td>500</td>
<td>0</td>
</tr>
<tr>
<td>Innovative Edit</td>
<td>Other-Media</td>
<td>0</td>
<td>35</td>
</tr>
<tr>
<td>Key Bank</td>
<td>Other-Services</td>
<td>55</td>
<td>100</td>
</tr>
<tr>
<td>Lightbound</td>
<td>Data Center</td>
<td>35</td>
<td>32</td>
</tr>
<tr>
<td>US Marine IT Unit</td>
<td>IT</td>
<td>240</td>
<td>0</td>
</tr>
<tr>
<td>Smart IT Staffing</td>
<td>IT</td>
<td>80</td>
<td>40</td>
</tr>
<tr>
<td>Summit Five Indiana</td>
<td>Other-Services</td>
<td>20</td>
<td>38</td>
</tr>
</tbody>
</table>
Targeting crime with our community-based approach
  – Partnering with community to address causes of crime and violence
  – Neighborhood clean-ups
  – Public Safety walks, CrimeWatch, PAL Club, and crime prevention tips

Continuing to fight crime by taking proactive measures
  – Targeted patrols and investigations in crime hot spots
  – Follow-up visits to crime scenes to prevent repeat actions or retaliation
  – Prostitution, probation, and warrant sweeps
  – Long-term Narcotics Investigations

IMPD Downtown District
Commander Karen Arnett
Headquarters: 25 W. 9th Street
Front Desk: 327-6500

IMPD East District
Commander Scott Haslar
Headquarters: 3229 N. Shadeland
Front Desk: 327-6200

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Downtown Center East Region – UCR Classified Crime
August 1 – October 31, 2009 v. August 1 – October 31, 2010

<table>
<thead>
<tr>
<th>Violent Crimes</th>
<th>Property Crimes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage Change</td>
<td>-11%</td>
</tr>
</tbody>
</table>

Includes Murder, Rape, Robbery, and Aggravated and Simple Assault
Includes Burglary, Larceny, Larceny from Vehicle and Stolen Vehicle

Data Source: CrimeView UCR feature dataset

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City-Wide Murder Trend
2002 - 2010

Data Source: UCR Crime Trend at www.ucrdatatool.gov

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Veteran Services

Indianapolis Veteran Services Web Site:
• Site Includes links to Veteran resources, benefits information, updates on events and networking opportunities
• http://www.indy.gov/VeteranServices

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IndyGo

Shelters:
- Approximately 48 in this region
- Solar lights recently added to 4 nearby shelters

Bus Stop Amenities
IndyGo can install a number of amenities at its bus stops that meet certain criteria.
- Benches
- Bike racks
- Solar lights

If you’re interested in requesting a bus stop amenity, please email feedback@indygo.net.

New Buses
22 new buses (11 standard and 11 hybrid) are coming within the next month or two.
Question from our last Center East Region Mayor’s Night Out: “Our 900 block of Eastern was repaved in 2008. One of the hopes was this would solve the problem of a raised area about 300 feet from the sewer that stopped the rainwater from going into the sewer. Instead there is a worse raised area than ever and now further from the sewer. Added to this, there are several dips along the curbs where water and debris collect. We have to constantly sweep the water and the debris to the sewer. What can you do to help us?”

City’s Response: Since the last Mayor’s Night Out for the Center East Region, we sent out a crew, warmed up the asphalt and lowered the storm drain.
Question from our last Center East Region Mayor’s Night Out:
“The city is doing a great job of supporting housing redevelopment on the eastside (through IAD). Is there anything more we can do to support employment and green development by using energy incentives to improve our housing stock?”

City’s Response:
Since the last Mayor’s Night Out for the Center East Region, the Office of Sustainability and the Department of Code Enforcement have developed an incentive for property owners and developers to renovate or construct buildings in a sustainable manner. The incentive qualifies building projects to receive up to 50% off of permit fees associated with the project. It also rewards building owners and developers for integrating sustainable design techniques and practices into building projects.
Question from our last Center East Region Mayor’s Night Out:
“I wanted to say Thank You for the work of the Office of Sustainability and for making Indianapolis a more friendly place for bikes. What steps do you have in place to make Indy even more bike friendly?”

City’s Response:
We are continuing work to make Indianapolis a truly bicycle-friendly community. To-date, we have constructed 30.6 miles out of 226.4 miles of planned bike lanes. By the end of 2011, 63.15 miles will be complete. The next bike lanes slated for completion will be Illinois/Capitol, Lafayette Road (White River Parkway West Drive portion), and Madison/Shelby Street.
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Questions and Answers

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