



Information Technology Board

March 25, 2008 Meeting Agenda

Leading the way in enterprise-wide technology

Meeting Date:	03/25/2008	Meeting Time	9:30-11:00 am
		Location:	CCB Room 260
Chairman:	Michael W. Rodman	CIO:	Shital Patel

Minutes:

- Approval of February 26, 2008 Meeting Minutes

Status Updates:

- IT Board Business
- ISA Report
- ISA Financial Report

Action Items:

- Resolution #08-05 – Enhanced Access Review Committee Appointments
- Resolution #08-06 – Recognizing the Board service of Dr. Thomas Inui
- Resolution #08-07 – Method Factory Amendment

Discussion Items:

- Accela Project Update

Adjourn:

The next scheduled IT Board meeting is on April 22, 2008 at 9:30 AM in CCB Room 260

Attachment:

Contracts < \$100,000



Information Technology Board

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Meeting Minutes

Leading the way in enterprise-wide technology

Meeting Date:	02-26-08	Building/Floor/Room:	C/C, 2 nd floor, Room 260
Meeting Time:	9:30	Chairman:	Michael Rodman
Meeting Purpose:	Monthly Meeting	CIO:	Shital Patel

Information Technology Board Members Present:

Michael Rodman	Marion County Treasurer	Chairperson
Greg Bowes	Marion County Assessor	Voting Member
Linda Enders	Mayoral Appointee	Voting Member
Ron Meadows	Marion County Sheriff Department	Proxy and Voting Member
David Reynolds	Office of Finance and Management	Voting Member
Beth White	Marion County Clerk	Voting Member
Judge Collins	Marion County Superior Court	Voting Member
Shital Patel	Information Services Agency	Non-voting member
Steve Neff	Office of Corporation Counsel	Legal Counsel (non- voting)

Present: Phil Brummit, Beverly Dillon, Joe Campbell, Chuck Carufel, John Chavez, John DeCocq, Lesa Dietrick, Jeff Hayhow, Greg Hertenstein, Aaron Hood, Joe Lex, Jim Nelson, Dan Pavey, Rick Petrecca, Wayne Praeder, Matthew Queen, Jim Ruddell, Geisla Schepers, Frank Short, Jeff Snodgrass, Ken Sorenson, Barbara Thompson, Marv Thornsberry, Renee Washington, Amber Watkins, Chad White

Guests: Sean Fahey, Quest Information Systems; Sean McCloskey, Dell, Sam LeStourgen, IBM; Michael Gargano, KPMG; Lillian Rucker, IGC; Tom Rubendunst and Mark Gibson, Netwise Resource; Ami Guilfooy, LoGo Indiana

The meeting was called to order at 9:30.

Approval of the January 22, 2008 IT Board Meeting Minutes



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Ms. Enders, Mayoral Appointee, made a motion to approve the January 22, 2008 IT Board Minutes. The motion was seconded by Judge Collins, Marion County Superior Courts and carried unanimously.

Mr. Rodman, Marion County Treasurer, discussed the status of the Justis.Net project and recommended major changes have Board approval. Judge Collins explained that the Marion Superior Court has decided to move forward with Odyssey solution. Monroe County and Washington Small Claims Court are currently using Odyssey. The initiative is in the second phase including nine counties in the State. Marion County will follow. The Supreme Court and JTAC are aware of the decision. A meeting is planned for the next month to look at specific time lines and begin preparation for the project. The position of the Marion Superior Court Executive Committee is that the enterprise should not be expending resources on Justis.Net largely due to the significant amount of maintenance needed on the old Justis system. Judge Collins explained part of the consideration with Odyssey was Justis.Net required stopping all changes to existing Justis and the enterprise could not do that. Ms Patel added that maintaining the resources necessary for Justis.Net testing has been a challenge. Mr. Bowes commented that discussion on Justis.net began two years ago. He believed the project proposal was an interim step get away from mainframe applications and move to a system with a relational database. Judge Collins added a major issue has been that the old Justis system is antiquated. Mr. Bowes continued that changes are easier to make in a .net environment than in the mainframe. Either system will still require changes be made to the existing mainframe system. Judge Collins added that the State offered financial incentives. Mr. Bowes asked for clarification if there would be a Statewide ordered system. Judge Collins confirmed there would be unless entities offer a solution that allows for appropriate interface with Odyssey. There could be some exceptions and the current mainframe system does not interface. Mr. Bowes asked why work would not continue on Justis.Net. Judge Collins explained that Justis.Net would not integrate with Odyssey. Mr. Reynolds suggested the Board review the timelines, as they become available and identifying gaps as the initiative moves forward. Mr. Rodman noted that the Marion County Clerk and the Marion County Prosecutor's participation would be beneficial and the discussion could continue at a time when both are present.

ISA Report

Ms. Patel, CIO, ISA presented the ISA report including discussion on the status of the Accela project which is going well. The planned go-live date has been communicated to project team. The project status has returned to green. ISA plans to provide an initial draft of the ERP in March highlighting the current state



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of the City/County systems and research comparisons of ERP solutions available in the market today. The IndiDocs Gap Analysis will indicate whether development of an additional IndiDocs replacement software package is necessary to act as a document revision agent. An Executive Sponsor for the Mayor's Office has been appointed for the Municipal Wireless project. ISA anticipates feedback in the next week or so. The CSX test was successful, indicating that cable connectivity is a viable option for future cameras. Phase 4 is expected to be installed by March 2008. The Liberty Shield portion to add cameras per Homeland Security will occur after the neighborhood cameras are up and running. The Strategic Plan was approved by the IT Board in January. Board members will be very involved in participation in a survey and interview along with the IT Team and some directors to get the strategic plan together. Meetings will be scheduled in the next couple of weeks. The Avaya Modular Messaging new voicemail system is deployed up and running. ISA is working on reprogramming applications and setting up calling trees utilizing a pilot group. Deployment is proposed for the end of March or the first of April. Phase 1 of the Evault initiative is complete with emails prior to 30 days old being archived. The automatic archive allows for greater efficiency and smooth operation of email in Outlook. PST files and large email accounts will be migrated to reduce storage needs. Upgrades to the storage infrastructure have been completed and additional storage is now online. Virtualization of servers continues. The new production environment is currently being tested and prepared for server migrations.

Vendor Performance

Ms. Patel reported that NG missed one SLR with no penalty assessed. DAI met all services levels; although a couple applications have been in UAT for some time. Contact will be made with the department director to move forward with those applications as quickly as possible. Ms. White asked if password reset has reduced the number of calls to helpdesk. Ms. Patel stated that the reduction has been about 17%. Beginning the end of February or early March staff will be walking users through the registration process. An analysis of the time spent on walking users through process will be done.

ISA Financial Report

Mr. Hood, CFO, ISA presented the January 2008 Financial Report. Mr. Hood mentioned that the format had been modified slightly to include budget vs. actual for current year as well as the prior year. The report covers three major areas: expenditures, revenues, and service area contract comparison.



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Action Items

Resolution 08-03 Reaffirm the Master Lease Agreement between the Information Services Agency and Dell marketing L.P.

Ms. Thompson, Contracts Manager, ISA and Mr. Chavez, Service Delivery Manager, ISA presented Resolution 08-03. Mr. Chavez stated the Resolution is an annual reaffirmation of approval for continuation in the PC Refresh program. In January, the Marion Superior Court entered into a refresh program per the lease agreement for those machines. The enterprise financial exposure reached a threshold with Dell. The Board affirmed participation through a Resolution last year. As the benchmark approaches, Dell suggested gaining Board approval again. Ms. Patel added that language changes were made to the contract as well. Ms. White noted the Resolution references a second amendment and asked if it was done in 2007. Mr. Chavez clarified the Master Agreement does not have a set term. The cycle for laptops is three years and desktops 4 years. As orders are placed the time period changes. Master lease agreement does not have an expiration term and will continue until the Board recommends a new agreement. Ms. White asked if the proposal as requested in 2002. Mr. Chavez confirmed the year. Mr. Reynolds asked if the Master Agreement specifies a specific type of machine and a quantity minimum or maximum. Mr. Chavez explained specific machines are not specified and the contract allows the enterprise to stay on the cutting edge and does not require a minimum or maximum. Ms. Patel added the lease and equipment depend on the number of users and number of desktops in the enterprise. The pricing was based on State QPA. Mr. Reynolds commented that the enterprise is considering the use of Thin Clients and asked how that would affect the refresh program. Ms. Patel stated the Thin Clients are a separate issue but would reduce the number of desktops. Mr. Bowes asked if a vendor had been chosen for the purchase of Thin Clients and could the Dell contract be incorporated with the purchase of Thin Clients should they have a product. Ms. Patel stated ISA would put out an RFP and confirmed Dell would have that opportunity. Mr. Meadows asked if Thin Clients last longer than desktops. Ms. Patel confirmed they do by several years and would allow for additional savings. Ms. Patel explained that operationally the enterprise needs to be ready procedurally before adding Thin Clients into the environment. Mr. Reynolds asked for statistics on the ISA budget as related to computer replacement. Ms. Patel stated one quarter of the environment is budgeted for replacement and Thin Clients have not been budgeted for. Ms. Patel suggested that there is potential to drop the number of PC's leased to deploy Thin Clients. Mr. Chavez stated that the Thin Clients purchased are available for a pilot group. Mr. Bowes and Mr. Reynolds were identified as candidates to be included in the pilot. Mr. Chavez added the machines would be



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rolled out this week internally with the emphasis's to have any bugs worked out. Mr. Meadows, Marion County Sheriff Department, made a motion to approve Resolution 08-03. The motion was seconded by and carried unanimously.

Resolution 08-04 Cisco Maintenance

Mr. Sorenson, CTO, ISA and Ms. Thompson presented the Cisco Maintenance Summary. Mr. Sorenson narrated a PowerPoint presentation covering details of the current and proposed contract. Bids were received by five certified Cisco partners. The recommendation was for NetTech with a payment plan of three equal annual payments. Mr. Reynolds asked in reference to the bid evaluation what is meant by Cisco certified partners. Mr. Sorenson explained that Cisco has a process to make sure vendors are trained, certified, know the equipment and can provide the level of support expected. Mr. Reynolds asked if the certification excludes vendors from bidding. Mr. Sorenson commented that not all vendors are able to provide the expected level of support. Mr. Reynolds asked for details on the total expenditures. Mr. Sorenson explains in the three-year contract the enterprise paid for equipment existing at that time. Going forward the enterprise procured new equipment in conjunction with the purchase of SmartNet maintenance. The investment reflects the initial contract amount plus maintenance on equipment purchase after the contract start. Mr. Reynolds asked if the NetTech proposal was \$70,000 less than next closest bid. Mr. Sorenson confirmed.

Mr. Meadows made a motion to approve Resolution 08-04. The motion was seconded by Ms. White and carried unanimously.

Discussion Items

Technology Update

Mr. Sorenson presented background on the wide area network stating the enterprise has 235 sites throughout Marion County. The sites have various needs for a number of applications. The goal is to efficiently provide connectivity securely and cost effectively. Technologies used today include Fiber optic cable, which is primarily used downtown, and some larger sites. Fiber optics allows for the highest level of bandwidth using light which is less susceptible to lightening as compared to cable; however, fiber is expensive to install. Fiber optic cable requires expensive equipment to drive the connection. Recently the enterprise has been using cable modems, which are available, inexpensive and easy to deploy especially for some smaller sights that do not require large bandwidth. Cable modems provide connections similar to frame relay with a point to point



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secure connection provided through a single vendor. Mr. Sorenson concluded with information on traditional dial-up and connections via the internet. ISA is currently in the process of an RFP/RFS to ensure taking advantage of services available and to establish service levels.

Mr. Reynolds asked if cable is installed internally and requested an update of that network and those investments. Mr. Sorenson stated that would be made available.

Property Replacement System Update

Mr. Pavey, PM, ISA and Mr. Grasso, PM, PVDNet presented an update of the Property Replacement System Update including Accomplishments, Project Risks, and Next Steps as narrated following the PowerPoint presentation. Mr. Rodman expressed thanks for Mr. Pavey on keeping the offices informed and involved.

Enhanced Access Update

Mr. Petrecca, Service Area 3 Manager, ISA and Ms. Guilfoy, PM, LoGO Indiana presented the Enhanced Access Update. Mr. Petrecca offered that the Quarterly Reports included in the IT Board Packet would be available the first month of quarter going forward. Ms. Guilfoy stated that LoGO Indiana transferred 6.8 million dollars in revenue for partners in 2007, which is up from 2006. The Directors Report stands as submitted.

The next It Board Meeting is scheduled for March 25, 2008 in Room 260.

The February 26, 2008 IT Board Meeting adjourned at 10:32.



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March 2008 ISA Report Summary

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ISA Project Status

<i>ISA Major Business Initiatives</i>	
Improve Customer Service	Improve Quality of Service
Improve Operation Efficiencies and Reduce Cost	Increase Understanding of Constituent Interactions
Increase Transparency to Citizens	Make the Region Safer & Healthier
Improve Neighborhoods	Accelerate Economic Development

<i>ISA Project Summary</i>			
Project	Business Initiative	Status	Phase
Budget Questionnaire	Improve Quality of Service	Blue	Closing
Election Board Incident Reporting System (EBIRS)	Improve Operation Efficiencies and Reduce Cost	Blue	Closing
ePAR Form 13	Improve Operation Efficiencies and Reduce Cost	Blue	Closing
Accela Automation	Improve Operation Efficiencies and Reduce Cost	Green	Executing
Automated Vehicle Locator (AVL)	Improve Operation Efficiencies and Reduce Cost	Green	Executing
Avaya Modular Messaging	Improve Quality of Service	Green	Initiating
Criminal/Civil Case Management	Improve our Understanding of Constituent Interactions	Green	Initiating
Enterprise Resource Planning (ERP) Business Case	Improve Customer Service	Green	Initiating
Enterprise Vault (E-Vault)	Improve Quality of Service	Green	Planning
FileNet Upgrade	Improve Operation Efficiencies and Reduce Cost	Green	Executing
MOSS 2007	Improve Quality of Service	Green	Planning
Municipal Wireless Feasibility Study	Accelerate Economic Development	Green	Executing
Outdoor Warning System	Make the Region Safer & Healthier	Green	Initiating
Property System Replacement	Improve Operation Efficiencies and Reduce Cost	Green	Executing
Public Safety Camera Surveillance Project	Make the Region Safer & Healthier	Green	Executing
Radio Frequency Identification (RFID)	Improve our Understanding of Constituent Interactions	Green	Executing
Citrix (<i>my.Indygov.org</i>)	Improve Quality of Services	Green	Executing
Virtualization & Server Consolidation	Improve Quality of Service	Green	Executing

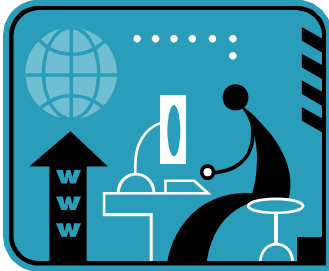
Note: The keys for Project Status and Phase are located on the last page of this report.



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March 2008 ISA Report Summary

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Completed Projects

Budget Questionnaire: A web-based application was created to use throughout the enterprise to assist in the development of the annual IT budget for all agencies and departments. The application allows for consistency in gathering and reviewing responses which can be used for reporting purposes.

Election Board Incident Reporting System

(EBIRS): EBIRS is the application developed and used in the November 2007 election to track polling place incidents requiring assistance from the MCEB, supply runners and/or field mechanics. After use during that election, there were some suggested enhancements submitted for consideration. These enhancements were reviewed and those approved by the customer were completed for use in the March 11th special election.

ePAR Form 13: A .NET replacement of an application that was written in the now defunct LiveWire language. It is used to track the history of employee's Personnel Action Requests that have been submitted during an employee's tenure at the city/county.

On-Going Projects

Criminal/Civil Case Management: ISA was informed that the Courts have made a decision and commitment to move forward with Odyssey, the JTAC statewide case management system. The Courts also requested cancellation of the JUSTIS.net project. The Courts will soon begin discussions with JTAC regarding timeframes and planning for the Odyssey implementation. The project status is being turned back to green as we focus on the Odyssey system.

Accela Automation: Analysis is complete. The configuration phase (updates to Accela to meet Indy requirements) is 28% complete. Interfaces are 14% complete. Efforts for reports development are 12% complete (total reports effort). Data mapping / conversion is 17% complete. System configuration and initial user testing of cases continues. A test lab has been set up for user testing. Data mapping / conversion of the almost 2,000,000 cases in Tidemark and an initial import of address and parcel data will be a primary focus in the upcoming months.

Enterprise Resource Planning (ERP): The first draft of the Enterprise Resource Planning Needs Analysis document has been written and is currently undergoing an internal review. A final draft is expected to be completed and presented to ISA management by the end of March.

FileNet Upgrade: Testing the interface between FileNet P8 and Accela has begun. First review of the IndiDocs Gap Analysis determined that a high percentage of utilization would be absorbed within FileNet P8. Two discovery requirements are needed: 1) Document flow requirements between applications i.e. FileNet, Accela, and Property System. 2) Document flow and workflow requirements for business processes. The IndiDocs Gap Analysis will help provide an in depth understanding of these tasks that are underway.

Municipal Wireless Feasibility Study: Copies of the 802.11 spectrum saturation were received and indicate that the possibility for interference, as currently observed, is relatively low and only pertinent in a fraction of the city and county. Planning for the involvement of extra-governmental stakeholders and formation of the advisory board is underway.

Public Safety Camera Surveillance Project: This project is divided into two separate projects.

Neighborhood Cameras: Phase 4 installs have begun. As of the week ending March 14th, six of the neighborhood cameras have been installed. The remaining fourteen are expected to be completed by April 4, 2008.

Liberty Shield/Buffer Zone: Phase 1 has been completed and accepted. Phase 2 remains open due to PODS 109 and 111 and the lack of



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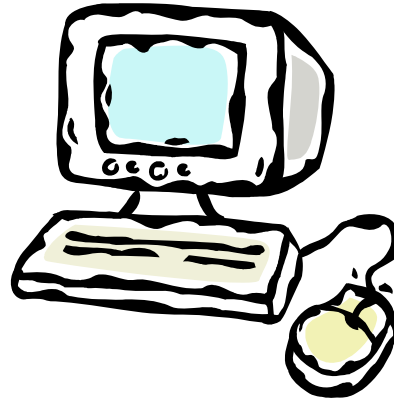
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functionality for these cameras. The team is investigating utilizing cable for connectivity for these cameras. The CSX proof of concept camera for utilizing cable modems for camera connectivity was successful and the video quality was deemed more than acceptable. Once the issues with PODS 109 and 111 are resolved, Phase 2 will be completed and accepted. Phase 3 camera installs will begin upon completion of Phase 4.

Property System Replacement: As of 3/13, 90% of the 43,000 '07pay'08 personal property records have been successfully updated. The Auditor/Treasurer's general and exemption/deduction training and testing has been successfully completed. Time is becoming very short and if all the tasks cannot be completed on time, a contingency plan will be devised. Reassessment – both residential and commercial – is expected to be completed March 31, 2008. An integrated timeline has been put together that will be used to monitor reassessment, '06pay'07 Tax Settlement, '07pay'08 Tax Bills and Settlement, Rebate Checks, Tax Sale and the implementation of PVDNet 3.1 and all their high level tasks and interdependencies.

Strategic Plan: The strategic planning project is progressing rapidly. Currently stakeholders are completing surveys while interviews and focus group sessions are being scheduled. Interviews and focus group sessions are expected to occur between March 17th and April 4th. Upon completion of the surveys, interviews, and focus group sessions, the results will be compiled and analyzed to assist in determining the direction in which planning efforts should take.



ISA Operational Update

Avaya Modular Messaging: Work continues on building calling trees within the new Modular Messaging system. We are in the process of moving several applications off of the Octel and into the voice switch. Testing continues with a user group of 25 users and there have not been any major problems. This effort will continue for the next 4-6 weeks with an anticipated cut-over by the end of April.

Enterprise Vault (E-Vault): All enterprise e-mail 31 days old or older has been migrated to the Enterprise Vault server. This currently consists of 13,707,276 messages representing 1.69 terabytes of storage space. The remaining focus of this project is on incorporating and consolidating user's outlook format email archives (.pst files) from the various locations in which they may currently be stored. This will result in reduced: loss of email, storage utilization, and legal discovery compliance effort. A pilot, to be completed by mid April, is currently underway to test the various methods of .pst incorporation and consolidation in order to fully understand the various implications to both the end user and the operational effort required for implementation.

Storage Assessment: The new virtualization environment has been implemented on the upgraded storage infrastructure and upgrades to the Oracle and SQL Server database environments that will utilize the new storage infrastructure are underway. Research on backup strategies and technologies for the storage infrastructure are ongoing activities with the primary objective of improving the efficiency of the City/County computing environment.



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March 2008 ISA Report Summary

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Virtualization: Virtualization continues with 78 virtual servers running on 14 physical hosts—an increase of 7 and 3 over last month. Server consolidation is currently underway with 5, formerly physical, servers now in virtual production. This process has provided challenges in scheduling due to the necessity of application downtime and post-virtualization testing that must be coordinated with our customers. Overall, virtualizations have been very successful and have remained on schedule. Thirteen additional consolidations are targeted before the end of the month.



Vendor Performance

Northrop Grumman: The ISA Helpdesk took 5,555 requests for assistance in February. NG completed 792 regular Install, Moves, Adds and Changes (IMAC) for the month of February. 1780 project IMACs were also completed in February, which was comprised of the Marion Superior Courts PC refresh. NG did not miss any SLAs for the month of February.

DAI: DAI met all of the established SLRs for the month of February. There were 302 application services tickets opened and 181 closed during the month. The following applications are in UAT, pending signoff and approval for deployment; Air Quality Monitoring, Supervisory Specials, DocGen – GPS Monitoring, and State Voucher & Time Tracking. Development is underway and on target for the following application; MCPO Conflict Resolution.

Project Keys

Status Key	
Blue	Project has been completed. This is the last time it will appear on this report.
Red	The project is experiencing significant delays, potential cost overruns, or critical failure. Hard deadlines may be missed without the application of additional resources. Cost overruns may exceed 10% in excess of original budget. Immediate corrective action is needed.
Yellow	The project is experiencing minor delays or minor cost overruns or the project has encountered problems, which put it at risk of either going over-budget or missing deadlines. Hard deadlines can still be achieved, but original goal dates may be missed. Cost may end up 5-10% over original budget
Green	Project is on time and on budget with no delays or budget issues anticipated.
Black	This project has been placed on long term hold, terminated early, or retired

Phase Key	
Initiating	Defining and authorizing the project, including prioritization.
Planning	Develop project scope, schedule and cost estimates. Define the work of the project and how the work will be executed.
Executing	Performing the work of the project according to the scope, schedule and cost baselines established in Planning
Closing	Formal acceptance of the product, service or result



Financial Report

This report describes the financial position of ISA in three areas: Expenses, Revenue, and Service Area Contract Comparison.

2008 vs. 2007 February Year-to-Date Expenses

<i>Characters</i>	Budget 2008	YTD Feb-08	% Used	Budget 2007	YTD Feb-07	% Used
TOTAL EXPENSE	\$39,844,144	\$6,502,242	16.3%	\$36,418,001	\$4,917,894	13.5%
Char 1 - Personnel & Fringes	\$2,994,806	\$435,657	14.5%	\$2,978,373	\$391,579	13.1%
Char 2 - Supplies	\$30,654	\$526	1.7%	\$41,717	\$5,742	13.8%
Char 3 - Contractual Services	\$36,807,941	\$6,066,059	16.5%	\$33,314,977	\$4,500,343	13.5%
Char 4 - Capital & Equipment	\$10,743	\$0	0.0%	\$82,934	\$20,230	24.4%

ISA expenditures as of February 2008 total just over \$6.5 million or 16.3% of budget. The 2008 budget includes approximately \$10.65 million in prior year purchase orders. The 2008 YTD expense for character 3 includes \$3.82 million carried over from 2007.

2008 vs. 2007 February Year-to-Date Revenue

	Budget 2008	YTD Feb-08	% Collected	Budget 2007	YTD Feb-07	% Collected
TOTAL REVENUE	\$32,056,354	\$1,670,918	5.2%	\$28,445,199	\$2,061,830	7.2%
Chargeback/Pass Through						
City	\$15,880,000	\$1,106,350	7.0%	\$13,673,810	\$1,370,666	10.0%
County	\$14,300,000	\$68,653	0.5%	\$12,792,814	\$243,418	1.9%
Other (Outside Agencies)	\$264,097	\$19,077	7.2%	\$200,745	\$39,524	19.7%
Telephones						
City	\$838,374	\$235,729	28.1%	\$794,472	\$244,627	30.8%
County	\$661,025	\$158,788	24.0%	\$626,410	\$0	0.0%
Other (Outside Agencies)	\$112,858	\$44,437	39.4%	\$106,948	\$12,586	11.8%
Miscellaneous Revenue	\$0	\$37,884	-	\$250,000	\$151,009	60.4%

ISA has collected a little more than \$1.67 million dollars or 5.2% of our projected revenue for YTD February 2008, which includes payments received for the 4th quarter 2007 billings (i.e. "cash basis" recognition).

2008 vs. 2007 Service Area Contract Comparison

Actual Cost	YTD Feb-08	YTD Feb-07	Variance
TOTAL	\$1,896,070	\$1,682,602	\$213,468
Service Areas 1 & 2 (Data Center, Network, Help Desk, & Distributed Computing)	\$1,349,790	\$1,153,842	\$195,948
Service Area 3 (Application Development)	\$546,280	\$528,760	\$17,520



RESOLUTION # 08-05

INFORMATION TECHNOLOGY BOARD

Resolution to reaffirm the Appointed Members of the Enhanced Access Review Committee

WHEREAS, Section 285-306 of Code of Consolidated City of Indianapolis/Marion County empowers the chairperson of the IT Board to appoint members to the Enhanced Access Review Committee ("Committee") and requires the IT Board to approve such appointments, and;

WHEREAS, by virtue of the departure of Chuck White, of Office of Finance Management, the Committee is currently without a chairperson, and;

WHEREAS, the Code permits the IT Board to appoint an indefinite number of members to an indefinite term, and;

WHEREAS, the Board wishes to continue the practice of appointing members who represent many offices and viewpoints within City-County government.

NOW, THEREFORE BE IT RESOLVED THAT the chairperson hereby appoints and the IT Board hereby approves the appointment of the following individuals as members of the Enhanced Access Review Committee, effective immediately:

Andy Swenson, Department of Metropolitan Development
Michael Rodman, Marion County Treasurer
Billie Breaux, Marion County Auditor
Greg Bowes, Marion County Assessor
Beth White, Marion County Clerk
Julie Voorhies, Marion County Recorder
Carol Metz, Purchasing Division, Office of Finance and Management
Kathy Price, Marion County Township Assessors
Rick Petrecca, Information Services Agency

The Board appoints Andy Swenson as the chairperson of the Committee. All members shall serve until replaced or removed as a member by vote of the Board.

The Board further directs the Chief Information Officer to assign Information Services Agency staff to attend the monthly Committee meetings to advise the Committee on the Agency perspective on enhanced access issues.



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NOW THEREFORE BE IT RESOLVED,

Michael W. Rodman, Chairman
(Information Technology Board)

Linda M. Enders, Secretary
(Information Technology Board)

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RESOLUTION # 08-06

INFORMATION TECHNOLOGY BOARD

Resolution to Recognize Dr. Thomas Inui for his service to the Information Technology Board

WHEREAS, Dr. Thomas Inui served on the Information Technology Board from May 2004 to December 2007; and

WHEREAS, Dr. Thomas Inui, through leadership and guidance, participated in the process with his unique ability to understand difficult issues and offer viable solutions, thereby ensuring the success of the Information Service Agency; and

WHEREAS, Dr. Thomas Inui served on the Information Technology Board with admirable consistency, inimitable leadership and technical knowledge.

NOW THEREFORE BE IT RESOLVED, the Information Technology Board extends recognition and appreciation to Dr. Thomas Inui for his outstanding service to the City of Indianapolis and Marion County as a member of the Information Technology Board.

Michael W. Rodman, Chairman
(Information Technology Board)

Linda M. Enders, Secretary
(Information Technology Board)

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RESOLUTION # 08-07

INFORMATION TECHNOLOGY BOARD

Board Resolution to approve the Amendment Number One between the City of Indianapolis/Marion County Information Services Agency and MethodFactory, Inc.

Whereas, on August 1, 2007 the Information Services Agency ("ISA") entered into a Master Agreement ("AGREEMENT") with MethodFactory, Inc. for technical resources through March 31, 2008; and

Whereas, The Information Services Agency has determined the need to expand the Scope of Work to include the conversion of the afterschoolcoalition.org website; and

Whereas, by this Amendment Number One, the Information Services Agency desires to extend the term of the AGREEMENT through August 1, 2008; and

Whereas, the parties have agreed to increase the total amount by \$10,000 for the implementation of the afterschoolcoalition.org website; and

Whereas, the total amount of compensation is increased by an amount not to exceed Ten Thousand Dollars for a new total amount of Two Hundred Six Thousand Five Hundred Dollars; and

Whereas, all other terms and conditions of the AGREEMENT shall remain the same as if set forth in Master Agreement.

NOW THEREFORE BE IT RESOLVED,

Michael W. Rodman, Chairman
(Information Technology Board)

Linda M. Enders, Secretary
(Information Technology Board)

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**City of Indianapolis/Marion County
Information Technology Board
Accela Automation Update
Information Services Agency Presentation
March 25, 2008**

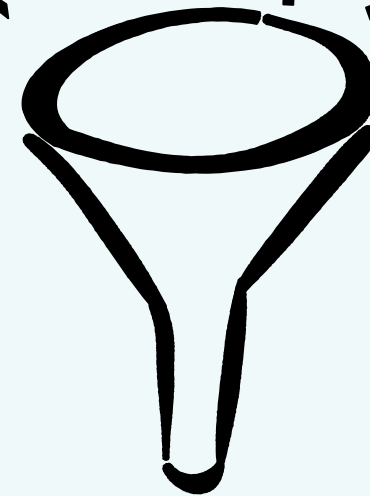


Overview & Background of Project

- ➔ Dept. of Metropolitan Development
 - ✓ Division of Planning
 - ✓ Compliance
 - ✓ IHPC



Legal
Web License
Spec. Events
Inspectrak
Tidemark
CIIPS
Table Editor
IHPC



Accela

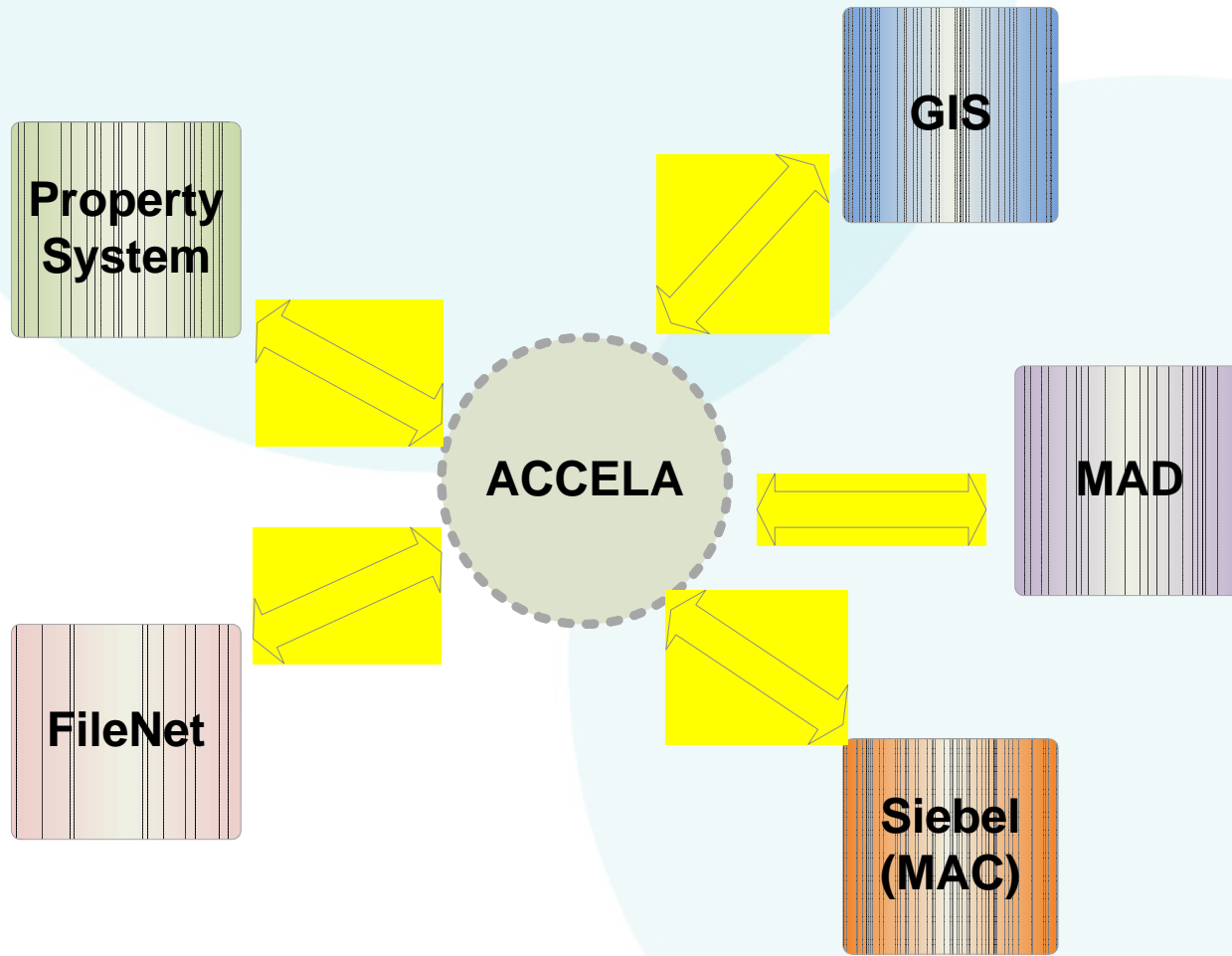


Key Benefits

- ➔ Easier Access to Information between Divisions
- ➔ Streamlining of processes
- ➔ Automation of manual tasks
- ➔ Interface with other C/C Systems



Accele Automation Update





Accela Automation Update

➔ Accomplishments/Success and Project Status

- ✓ Initiation Phase
- ✓ Analysis Phase - 100% complete
- ✓ Configuration Phase - 28% complete
- ✓ Build
 - ◆ Interfaces - 15% complete
 - ◆ Reports Development - 16% complete
 - ◆ Data mapping and conversion - 17% complete
- ✓ Readiness
 - ◆ Training & Final Testing
- ✓ Go-live October 2008



Accela Automation Update

➔ Next Steps

- ✓ Data map 2,000,000 cases in Tidemark
- ✓ Import of address and parcel data
- ✓ End User Training
- ✓ User Acceptance Testing
- ✓ Go Live October 2008

Questions?

INFORMATION SERVICES AGENCY

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Thank you

2008

Date Approved	Dept.	Description	Vendor	Annual \$ Amount	Total \$ Amount	Funding Department or chargeback	MBE/WBE	Notes
2/4/2008	ISA	Copy equipment for ISA, DAI, Northrop Grumman	HPS	\$ 8,671.32	\$ 26,013.96	ISA	No	
2/10/2008	ISA	Creative direction, graphic design for the design update	Three Sixty Group	\$ 1,000.00	\$ 1,000.00	ISA	No	
2/15/2008	ISA	Dedicated Access - Ethernet - Camera Project	Bright House	\$ 23,650.00	\$ 66,200.00	ISA	Yes	Includes 1X install cost
2/15/2008	ISA	Cable Modems (18 Modems) - Camera Project	Bright House	\$ 17,100.00	\$ 65,700.00	ISA	Yes	Includes 1X install cost
3/11/2008	ISA	Software Development Life Cycle (SDLC)	Theoris	\$ 11,200.00	\$ 11,200.00	ISA	No	
3/11/2008	ISA	Telephone Services Database Maintenance	AnchorPoint	\$ 10,494.00	\$ 20,988.00	ISA	No	